



TE 500-A36

English



TE 500-A36

Original operating instructions





1 Information about the documentation

1.1 About this documentation

- Read this documentation before initial operation or use. This is a prerequisite for safe, trouble-free handling and use of the product.
- Observe the safety instructions and warnings in this documentation and on the product.
- Always keep the operating instructions with the product and make sure that the operating instructions
 are with the product when it is given to other persons.

1.2 Explanation of symbols used

1.2.1 Warnings

Warnings alert persons to hazards that occur when handling or using the product. The following signal words are used:



DANGER!

▶ Draws attention to imminent danger that will lead to serious personal injury or fatality.

A WARNING

WARNING!

Draws attention to a potential threat of danger that can lead to serious injury or fatality.

↑ CAUTION

CAUTION !

 Draws attention to a potentially dangerous situation that could lead to slight personal injury or damage to the equipment or other property.

1.2.2 Symbols in the documentation

The following symbols are used in this document:



Read the operating instructions before use.



Instructions for use and other useful information



Dealing with recyclable materials



Do not dispose of electric equipment and batteries as household waste

1.2.3 Symbols in the illustrations

The following symbols are used in illustrations:

These numbers refer to the corresponding illustrations found at the beginning of these operating instructions

The numbering reflects the sequence of operations shown in the illustrations and may deviate from the steps described in the text

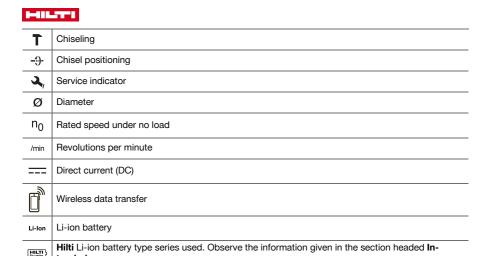
Item reference numbers are used in the **overview illustrations** and refer to the numbers used in the **product overview section**

This symbol is intended to draw special attention to certain points when handling the product.

1.3 Product-dependent symbols

1.3.1 Symbols on the product

The following symbols can be used on the product:



1.4 Switching on and off

tended use.

Symbols



1.5 Product information

products are designed for professional users and only trained, authorized personnel are permitted to operate, service and maintain the products. This personnel must be specifically informed about the possible hazards. The product and its ancillary equipment can present hazards if used incorrectly by untrained personnel or if used not in accordance with the intended use.

The type designation and serial number are printed on the rating plate.

 Write down the serial number in the table below. You will be required to state the product details when contacting Hilti Service or your local Hilti organization to inquire about the product.

Product information

Breakers	TE 500-A36
Generation	04
Serial no.	

1.6 Declaration of conformity

We declare, on our sole responsibility, that the product described here complies with the applicable directives and standards. A copy of the declaration of conformity can be found at the end of this documentation.

The technical documentation is filed here:

Hilti Entwicklungsgesellschaft mbH | Tool Certification | Hiltistrasse 6 | 86916 Kaufering, Germany

2 Safety

2.1 General power tool safety warnings

▲ WARNING Read all safety warnings, instructions, illustrations and specifications provided with this power tool. Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury. Save all warnings and instructions for future reference.

The term "power tool" in the warnings refers to your mains-operated (corded) power tool or battery-operated (cordless) power tool.



Work area safety

- ▶ Keep work area clean and well lit. Cluttered or dark areas invite accidents.
- Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust. Power tools create sparks which may ignite the dust or fumes.
- Keep children and bystanders away while operating a power tool. Distractions can cause you to lose control.

Electrical safety

- Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools. Unmodified plugs and matching outlets will reduce risk of electric shock.
- Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators. There is an increased risk of electric shock if your body is earthed or grounded.
- Do not expose power tools to rain or wet conditions. Water entering a power tool will increase the
 risk of electric shock.
- Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool. Keep cord away from heat, oil, sharp edges or moving parts. Damaged or entangled cords increase the risk of electric shock.
- When operating a power tool outdoors, use an extension cord suitable for outdoor use. Use of a
 cord suitable for outdoor use reduces the risk of electric shock.
- If operating a power tool in a damp location is unavoidable, use a residual current device (RCD) protected supply. Use of an RCD reduces the risk of electric shock.

Personal safety

- Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication. A moment of inattention while operating power tools may result in serious personal injury.
- Use personal protective equipment. Always wear eye protection. Protective equipment such as a
 dust mask, non-skid safety shoes, hard hat or hearing protection used for appropriate conditions will
 reduce personal injuries.
- Prevent unintentional starting. Ensure the switch is in the off-position before connecting to power source and/or battery pack, picking up or carrying the tool. Carrying power tools with your finger on the switch or energising power tools that have the switch on invites accidents.
- Remove any adjusting key or wrench before turning the power tool on. A wrench or a key left attached to a rotating part of the power tool may result in personal injury.
- Do not overreach. Keep proper footing and balance at all times. This enables better control of the
 power tool in unexpected situations.
- Dress properly. Do not wear loose clothing or jewellery. Keep your hair, clothing and gloves away from moving parts. Loose clothes, jewellery or long hair can be caught in moving parts.
- If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used. Use of dust collection can reduce dust-related hazards.
- Do not let familiarity gained from frequent use of tools allow you to become complacent and ignore tool safety principles. A careless action can cause severe injury within a fraction of a second.

Power tool use and care

- Do not force the power tool. Use the correct power tool for your application. The correct power tool
 will do the job better and safer at the rate for which it was designed.
- Do not use the power tool if the switch does not turn it on and off. Any power tool that cannot be controlled with the switch is dangerous and must be repaired.
- Disconnect the plug from the power source and/or remove the battery pack, if detachable, from the power tool before making any adjustments, changing accessories, or storing power tools. Such preventive safety measures reduce the risk of starting the power tool accidentally.
- Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool. Power tools are dangerous in the hands of untrained users.
- Maintain power tools and accessories. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use. Many accidents are caused by poorly maintained power tools.
- Keep cutting tools sharp and clean. Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.



- Use the power tool, accessories and tool bits etc. in accordance with these instructions, taking into account the working conditions and the work to be performed. Use of the power tool for operations different from those intended could result in a hazardous situation.
- ► Keep handles and grasping surfaces dry, clean and free from oil and grease. Slippery handles and grasping surfaces do not allow for safe handling and control of the tool in unexpected situations.

Battery tool use and care

- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type
 of battery pack may create a risk of fire when used with another battery pack.
- Use power tools only with specifically designated battery packs. Use of any other battery packs may
 create a risk of injury and fire.
- When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- ► Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- ► Do not use a battery pack or tool that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behaviour resulting in fire, explosion or risk of injury.
- Do not expose a battery pack or tool to fire or excessive temperature. Exposure to fire or temperature above 130° C (265 °F) may cause explosion.
- Follow all charging instructions and do not charge the battery pack or tool outside the temperature range specified in the instructions. Charging improperly or at temperatures outside the specified range may damage the battery and increase the risk of fire.

Service

- Have your power tool serviced by a qualified repair person using only identical replacement parts. This will ensure that the safety of the power tool is maintained.
- Never service damaged battery packs. Service of battery packs should only be performed by the manufacturer or authorized service providers.

2.2 Hammer safety warnings

Safety instructions for all operations

- ▶ Wear ear protectors. Exposure to noise can cause hearing loss.
- ▶ Use auxiliary handle(s), if supplied with the tool. Loss of control can cause personal injury.
- Hold the power tool by insulated gripping surfaces, when performing an operation where the cutting accessory may contact hidden wiring. Cutting accessory contacting a "live" wire may make exposed metal parts of the power tool "live" and could give the operator an electric shock.

2.3 Additional safety instructions for breakers

Personal safety

- Use the product only when it is in technically faultless condition.
- Never tamper with or modify the tool in any way.
- When chiseling into ceilings, walls and floors, always make sure that you have a safe and firm stance. A sudden break-through can affect your balance!
- Apply appropriate safety measures at the opposite side of the workpiece in work that involves breaking through. Parts breaking away could fall out and / or fall down causing injury to other persons.
- You and any other persons in the vicinity must wear suitable eye protection, a hard hat, ear protection, protective gloves and respiratory protection while the tool is in use.
- Wear protective gloves also when changing the accessory tool. Touching the accessory tool can result in cuts and burns.
- ▶ Wear eye protection. Flying fragments can injure the body and eyes.
- Before starting work, check the hazard class of the dust that will be produced when working. Use an industrial vacuum cleaner with an officially approved protection class in compliance with the locally applicable dust protection regulations. Dust from materials such as lead-based paint, certain types of wood and concrete/masonry/stone containing quartz, minerals or metal can be harmful to health.
- Make sure that the workplace is well ventilated and, where necessary, wear a respirator appropriate for the type of dust generated. Contact with or inhalation of the dust may cause allergic reactions and/or respiratory or other diseases among operators or bystanders. Certain kinds of dust are classified as



- carcinogenic such as oak and beech dust, especially in conjunction with additives for wood conditioning (chromate, wood preservative). Material containing asbestos may be handled only by specialists.
- Take breaks and do physical exercises to improve the blood circulation in your fingers. Exposure to vibration during long periods of work can lead to disorders of the blood vessels and nervous system in the fingers, hands and wrists.

Electrical safety

Before beginning work, check the working area for concealed electric cables or gas and water pipes.
 External metal parts of the power tool can become live, presenting a risk of electric shock, if you accidentally damage an electric cable.

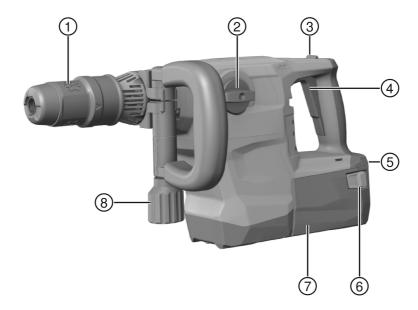
Careful handling and use of electric tools

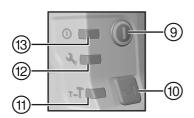
▶ Wait until the power tool stops completely before you lay it down.

2.4 Battery use and care

- Observe the special regulations and instructions applicable to the transport, storage and use of Li-ion batteries.
- Do not expose batteries to high temperatures, direct sunlight or fire.
- ▶ Do not disassemble, crush or incinerate batteries and do not subject them to temperatures over 80 °C.
- Do not use or charge batteries that have suffered mechanical impact, have been dropped from a height or show signs of damage. In this case, always contact your Hilti Service.
- If the battery is too hot to touch it may be defective. In this case, place the product in a non-flammable location, well away from flammable materials, where it can be kept under observation and allowed to cool down. In this case, always contact your Hilti Service.

3.1 Product overview





- 1) Chuck
- 2 Function selector switch
- 3 Lockbutton for sustained operation (chiseling only)
- (4) Control switch
- (5) Charge-status and fault indicator (Li-ion battery)
- 6 Release buttons (also used to activate the charge status indicator)

- (7) Battery
- 8 Side handle
- 9 On/off switch
- 10 Button for half power
- (1) Half-power indicator
- Service indicator
- (3) ON/OFF indicator

3.2 Intended use

The product described is a cordless (battery-powered) breaker with pneumatic hammering mechanism. The product designed for light to medium chiseling work on masonry and surface finishing work on concrete.

- Use only Hilti Li-ion batteries from the B 36 series with this product.
- ▶ Use only the **Hilti** battery chargers from the C4/36 series for these batteries.



3.2.1 Possible misuse

- · This product is not suitable for working on hazardous materials.
- · This product is not suitable for working in a damp environment.

3.3 Active Vibration Reduction

The tool is equipped with an Active Vibration Reduction (AVR) system which reduces vibration noticeably.

3.4 Service indicator

The product is equipped with a service indicator LED.

3.4.1 MMI

Status	Meaning
The Service indicator lights up.	Servicing is due.
The Service indicator flashes.	Have the product repaired by Hilti Service.
The ON/OFF indicator lights up.	The product is switched on
The ON/OFF indicator flashes.	The product is switched off because of a transient fault.
The ON/OFF indicator is off.	The product is switched off.
The Half power indicator lights up.	The product is working at half power.
The Half power indicator is off.	The product is working at full power.

3.4.2 Lithium-ion battery status display

The Li-ion battery state of charge and malfunctions of the power tool are indicated by the display on the Li-ion battery. The Li-ion battery state of charge is displayed after pressing one of the two battery release buttons.

Status	Meaning
4 LEDs light.	State of charge: 75 % to 100 %
3 LEDs light.	State of charge: 50 % to 75 %
2 LEDs light.	State of charge: 25 % to 50 %
1 LED lights.	State of charge: 10 % to 25 %
1 LED blinks.	State of charge: < 10 %
1 LED flashes, the product is not in working order.	The battery has overheated or is completely discharged.
4 LEDs flash, the product is not in working order.	The power tool is overloaded or has overheated.



Battery state of charge cannot be displayed while the control switch is pressed and for up to 5 seconds after releasing the control switch.

If the battery display LEDs blink, please observe the instructions given in the Troubleshooting section.

3.5 Items supplied

Breaker, side handle, operating instructions.

Other system products approved for use with this product can be found at your local **Hilti Store** or online at: **www.hilti.group**.

4 Technical data

	TE 500-A36
Rated voltage	36 V
Weight in accordance with EPTA procedure 01	7.9 kg
Chuck	TE-Y
Storage temperature	-20 °C 70 °C
Ambient temperature for operation	−17 °C 60 °C



Noise information and vibration values in accordance with EN 60745

The sound pressure and vibration values given in these instructions were measured in accordance with a standardized test and can be used to compare one power tool with another. They can also be used for a preliminary assessment of exposure. The data given represents the main applications of the power tool. However, if the power tool is used for different applications, with different accessory tools, or is poorly maintained, the data can vary. This can significantly increase exposure over the total working period. An accurate estimation of exposure should also take into account the times when the tool is switched off, or when it is running but not actually being used for a job. This can significantly reduce exposure over the total working period. Identify additional safety measures to protect the operator from the effects of noise and/or vibration, for example: Maintaining the power tool and accessory tools, keeping the hands warm, organization of work patterns.

Noise emission values in accordance with EN 60745

	TE 500-A36
Sound pressure level (LpA)	89 dB
Uncertainty for the sound pressure level (KpA)	3 dB
Sound power level (LWA)	100 dB
Uncertainty for the sound power level (KWA)	3 dB

Total vibration in accordance with EN 62841

	TE 500-A36
Uncertainty (K)	1.5 m/s ²
Chiseling in concrete (a _{h, CHeq})	6.7 m/s ²
Uncertainty (K)	1.5 m/s ²

5 Battery

Battery operating voltage	36 V
Ambient temperature for operation	−17 °C 60 °C
Storage temperature	−20 °C 40 °C
Battery charging starting temperature	−10 °C 45 °C

6 Operation

6.1 Preparations at the workplace



Switch the product off or remove the battery before making adjustments or changing accessories.

Observe the safety instructions and warnings in this documentation and on the product.

6.1.1 Inserting the battery



Risk of injury by short circuit or falling battery!

- Before inserting the battery, make sure that the contacts on the battery and the contacts on the product are free of foreign matter.
- Make sure that the battery always engages correctly.
- 1. Charge the battery fully before using it for the first time.
- 2. Push the battery into the battery holder until it engages with an audible click.
- 3. Check that the battery is seated securely.

6.1.2 Removing the battery

- Press the release buttons on the battery.
- 2. Pull the battery out of its holder in the device.



6.1.3 Charging the battery

- 1. Before charging the battery, read the operating instructions for the charger.
- 2. Make sure that the contacts on the battery and the contacts on the charger are clean and dry.
- 3. Use an approved charger to charge the battery.

6.1.4 Fitting the side handle



↑ CAUTION

Risk of injury! Loss of control over the breaker.

- ▶ Check that the side handle is fitted correctly and tightened securely.
- 1. Switch off the power tool.
- 2. Release the side handle clamping band by turning the handle grip.
- 3. Slide the side handle clamping band over the chuck from the front and into the recess provided.
- 4. Set the side handle to the desired position.
- 5. Tighten the side handle clamping band by turning the handle grip.

6.1.5 Setting the power level



After the battery is inserted, the product is always set by default to full power.

- 1. Press the "button for half power". The product runs at half power.
 - ➤ The "half power indicator" lights up.
- 2. Press the "button for half power" again. The product runs at full power.
 - ➡ The "half power indicator" goes out.

6.1.6 Inserting / removing the accessory tool

A DANGER

Risk of fire! Risk of contact between the hot accessory tool and highly inflammable materials.

▶ Do not lay the hot accessory tool down on highly inflammable materials.

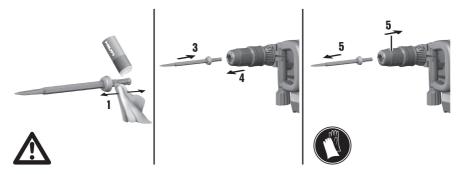
Risk of injury! The tool becomes hot as a result of use.

Wear protective gloves when changing the tool.



The use of unsuitable grease can cause damage to the product. Use only genuine Hilti grease.





- 1. Apply a little grease to the connection end of the accessory tool.
 - ▶ Use only genuine Hilti grease. Using the wrong grease can result in damage to the product.
- 2. Set the function selector switch to the "Chiseling" position T.
- 3. Push the accessory tool into the chuck as far as it will go (until it engages).
- 4. After fitting the accessory tool, grip it and pull it in order to check that it is securely engaged.
 - ➡ The product is ready for use.
- 5. Pull the chuck ring back as far as it will go and remove the accessory tool.

6.2 Types of work

Risk of injury! Loss of control over the breaker.

Check that the side handle is fitted correctly and tightened securely.

Observe the safety instructions and warnings in this documentation and on the product.

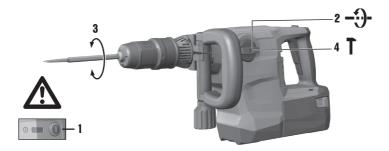
6.3 Chisel positioning

Risk of injury! Loss of control over the chisel direction.

Do not operate the tool when the selector switch is set to "Chisel positioning". Turn the function selector switch until it engages in the "Chiseling" position.



The chisel can be set to 24 different positions (in 15° increments). This ensures that flat chisels and shaped chisels can always be set to the optimum working position.



1. Switch off the power tool.



- 2. Set the function selector switch to the "Chisel positioning" position -9-.
- 3. Turn the chisel to the desired position.
- 4. Set the function selector switch to this symbol: T until it engages.
 - ➡ The product is ready for use.

6.3.1 Chiseling

- Set the function selector switch to the "Chiseling" position T.
 - Use both hands to hold the product firmly. Keep the product clean and free of oil and grease.
 - When the product is hot after working, do not place it on readily flammable materials. These materials can ignite.

6.3.2 Switch sustained operation on and off



When chiseling, the control switch can be locked in the "on" position.





- 1. Push the lockbutton for continuous operation forward.
- 2. Press the control switch fully.
 - ► The product then runs in sustained operating mode.
- 3. Push the lockbutton for continuous operation back.
 - ► The product switches off.

7 Care and maintenance

WARNING

Risk of injury with battery inserted!

Always remove the battery before carrying out care and maintenance tasks!

Care and maintenance of the tool

- Carefully remove stubborn dirt.
- Clean the air vents carefully with a dry brush.
- Use only a slightly damp cloth to clean the casing. Do not use cleaning agents containing silicone as these can attack the plastic parts.

Care of the Li-ion batteries

- Keep the battery free from oil and grease.
- Use only a slightly damp cloth to clean the casing. Do not use cleaning agents containing silicone as these may attack the plastic parts.
- · Avoid ingress of moisture.



Maintenance

- Check all visible parts and controls for signs of damage at regular intervals and make sure that they all function correctly.
- Do not operate the product if signs of damage are found or if parts malfunction. Have it repaired immediately by Hilti Service.
- · After cleaning and maintenance, fit all guards or protective devices and check that they function correctly.



To help ensure safe and reliable operation, use only genuine Hilti spare parts and consumables. Spare parts, consumables and accessories approved by Hilti for use with the product can be found at your local **Hilti Store** or online at: **www.hilti.group**.

8 Transport and storage of cordless tools

Transport



Accidental starting during transport!

- Always transport your products with the batteries removed!
- Remove the battery.
- Never transport batteries in bulk form (loose, unprotected).
- ▶ Check the tool and batteries for damage before use after long periods of transport.

Storage



Accidental damage caused by defective or leaking batteries!

- Always store your products with the batteries removed!
- ▶ Store the tool and batteries in a place that is as cool and dry as possible.
- Never store batteries in direct sunlight, on heating units or behind a window pane.
- Store the tool and batteries in a place where they cannot be accessed by children or unauthorized persons.
- ▶ Check the tool and batteries for damage before use after long periods of storage.

9 Troubleshooting

If the trouble you are experiencing is not listed in this table or you are unable to remedy the problem by yourself, please contact **Hilti** Service.

9.1 Troubleshooting

Trouble or fault	Possible cause	Action to be taken
No hammering action.	The product is too cold.	▶ Bring the product into contact with the working surface, switch it on and allow it to idle. If necessary, repeat the procedure until the hammering mechanism begins to operate.
The battery runs down more quickly than usual.	Battery condition is not optimal.	► Replace the battery.
The battery does not engage with an audible "double click".	The retaining lugs on the battery are dirty.	Clean the retaining lugs and refit the battery.
Product switches off automatically.	The overload protection system is active.	The ON/OFF indicator flashes. ▶ Release the control switch. Allow the product to cool down. Press the control switch again. Reduce the load on the tool.



Trouble or fault	Possible cause	Action to be taken
The power tool or battery gets very hot.	Electrical fault.	Immediately switch off the product. Remove the battery and keep it under observation. Allow it to cool down. Contact Hilti service.
	The product is overloaded (application limit exceeded).	Select a product that is suitable for the intended purpose.
No response from the LEDs on the battery.	The battery is not fully inserted.	Push the battery in until it engages with a double click.
	The battery is discharged.	 Change the battery and charge the empty battery.
	The battery is too hot or too cold.	 Bring the battery to the recom- mended working temperature.
1 LED on the battery flashes.	The battery is discharged.	 Change the battery and charge the empty battery.
	The battery is too hot or too cold.	► Bring the battery to the recommended working temperature.
4 LEDs on the battery flash.	Product momentarily overloaded.	► Release the control switch and then press it again.
	Protection against overheating.	Allow the product to cool down and clean the air vents.
Product does not develop full power.	The control switch is not fully pressed.	 Press the control switch as far as it will go.
	The half-power button is engaged.	► Press the "half-power" button.
The insert tool cannot be re- leased from the chuck.	The chuck is not pulled back fully.	Pull the chuck back as far as it will go and remove the accessory tool.
	The side handle is not fitted correctly.	Disengage the side handle and refit it correctly so that the clamping band and side handle engage in the recess.
Product does not start.	The electronic restart interlock is activated after an interruption in the electric supply.	Switch the product off and then on again.
The service indicator lights.	Service limit time reached.	Have the product repaired by Hilti Service.
The service indicator blinks.	The product is faulty.	Have the product repaired by Hilti Service.
The ON/OFF indicator flashes.	Product momentarily overloaded.	Release the control switch and then press it again.
	Protection against overheating.	Allow the product to cool down and clean the air vents.

10 Disposal

Most of the materials from which **Hilti** tools and appliances are manufactured can be recycled. The materials must be correctly separated before they can be recycled. In many countries, your old tools, machines or appliances can be returned to **Hilti** for recycling. Ask **Hilti** Service or your Hilti representative for further information.



▶ Do not dispose of power tools, electronic equipment or batteries as household waste!



11 RoHS (Restriction of Hazardous Substances)

Click on the link to go to the table of hazardous substances: qr.hilti.com/r10130182. There is a link to the RoHS table, in the form of a QR code, at the end of this document.

12 Manufacturer's warranty

▶ Please contact your local Hilti representative if you have questions about the warranty conditions.



TE 500-A36 (04)

2014/30/EU 2006/42/EC 2011/65/EU 2000/14/EC



Measured 99 dB Guaranteed 101 dB

Paolo Luccini

Head of BA Quality and Process Management BA Electric Tools & Accessories

Hilti Aktiengesellschaft

Feldkircherstraße 100 9494 Schaan | Liechtenstein

[2018]

EN ISO 12100

EN 60745-1

EN 60745-2-6

Notified Body **0044**

TÜV Nord CERT GmbH Am TÜV 1 | DE 30519 Hannover

Schaan, 03/2019

Tassilo Deinzer

Executive Vice President
BU Power Tools & Accessories







Hilti Corporation LI-9494 Schaan

Tel.:+423 234 21 11 Fax:+423 234 29 65

www.hilti.group



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Hilti Connect